

# Data Centre Relocation Increases IT Capability and Enhances Remote Management



Action for Children is committed to helping the most vulnerable and neglected children and young people in the UK break through injustice, deprivation and inequality, so they can achieve their full potential.

Action for Children has been working with the UK's most vulnerable and neglected children since 1869 and helps around 200,000 children, young people and their families through nearly 480 projects across the UK. It also promotes social justice by lobbying and campaigning for change. The charity has around 7,000 staff and 4,000 volunteers.

## Customer Comments

“The data centre is core to our IT operations and the relocation and refresh is an important step forward. We trusted Kelway to deliver this project and I have to say they did a great job. We now have the platform we want and the technical support for our business continuity strategy. We consider Kelway to be a valued partner in the data centre.”

**Zafar Razaq**  
IT Projects Manager  
Action for Children

## Issues & Challenges

- Relocation of head office from London to Watford
- Support business continuity strategy by relocating the 2 data centres at head office to separate locations – Watford and Docklands
- Legacy core network needed refreshing to increase capability to support the growing organisation, both number of people and applications being used
- Requirement for increased service continuity and stability of data centre and core network

## Kelway Solution

- Relocation and installation of two data centres and 57 servers to two locations
- Installation organised by Kelway with Xsigo engineers to take place both in-hours and out-of-hours as required
- Refresh of the core network

- Xsigo I/O Director VP780—a hardware and software solution to offer better bandwidth and flexibility
- Kelway's Proof of Concept Centre enabled Action for Children to test the solution in a live environment prior to purchase

## Results & Benefits

- Relocation and installation carried out on time and on budget ahead of staff moving to new head office
- Enhanced support of business continuity / disaster recovery strategy
- Xsigo's virtual capability enables rapid fault resolution and flexible bandwidth allocation
- Hands off remote management environment has improved support efficiency and productivity
- Future proof solution as the business relies more on virtualisation moving forward