

Major UK Wide Desktop Refresh Enhances Business Capability and Increases Employee Productivity



Compass Group plc is a global contract foodservice and support services company headquartered near London. Established in 1941, it is the largest contract foodservice company in the world and has operations in 50 countries. It serves around 4 billion meals a year in location including offices and factories, schools, universities, hospitals, major sports and cultural venues, mining camps and offshore oil platforms.

Customer Comments

"Kelway worked efficiently alongside the Compass Deployment team to ensure minimal disruption to the business. They reacted quickly to what was asked of them enabling the project to complete on time."

Nigel Bushell
Unit Solutions Deployment Manager - IT
Compass Group UK & Ireland

Issues & Challenges

- IT equipment was over three years old so was no longer fit for purpose
- Legacy equipment was outside warranty period
- The sites are for catering so only have kitchen and no IT staff

Kelway Solution

- Desktop refresh of 2000 PC's into 2000 sites across the UK & Ireland
- Project managed utilising the principles and techniques of a tailored Prince2 approach
- Pre-agreed stock holding and management at Kelway warehouse
- Pre delivery configuration including power-on testing, installation of hardware accessories, disk imaging and asset tagging
- On-site installation at an arranged time to minimise disruption to the business
- Managed disposal of all old kit and redundant equipment complying with the WEEE directive and ensuring secure data erasure after an agreed period of quarantine

Results & Benefits

- Fully outsourced project so internal Compass IT staff stayed focused on core tasks
- 2000 PC's installed on time and on budget with minimal downtime and disruption to the business
- New desktop technology aids employee productivity