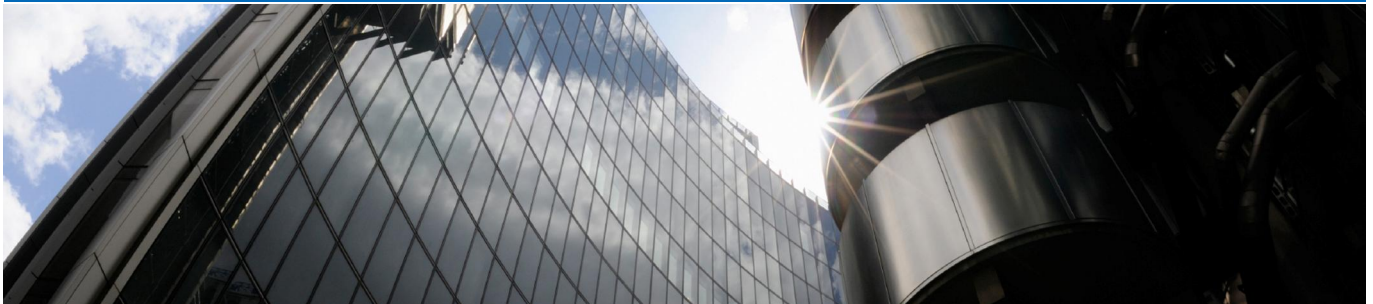


Consultancy on Citrix Supports Disaster Recovery Policy, Increases Security & Enhances User Experience



IPD (Investment Property Databank) is the world leader in performance analysis for the owners, investors, managers and occupiers of real estate. Headquartered in London, IPD's services outside the UK are run through subsidiary companies or existing trade associations. A multinational staff of over 300 operates throughout the IPD network to ensure local knowledge and language capabilities.

IPD offers:

- Real estate performance analysis
- Market indices
- Research and publications
- Event and training

Customer Comment

"Kelway helped us develop a secure and optimised solution that will make a real difference to our business by supporting our current and future application needs. Providing our offices and staff worldwide with high performance applications on top of a scalable high availability infrastructure is crucial, as it ensures we are able to meet our strict production processing timetables as we expand."

Julian G. Self
Group Operations & IT Director
IPD

Issues & Challenges

- Existing Citrix server farm unable to support growing user numbers
- Bespoke in-house applications consumed significant amounts of memory when active causing resource starvation and impacting overall performance
- Systems need to be future proof to allow for evolution of the Citrix systems and potential areas for expansion

Kelway Solution

- 2 day on-site environment assessment by Kelway Citrix Consultant
- Detailed report outlining the current status of the Citrix estate and recommending short term improvements, as well as longer term strategic areas in which Citrix can be utilised to greater effect
- Project management of Citrix specialist, overseen by Kelway Citrix Consultant
 - Development of a new server farm

- All software installed
- Trained IPD staff how to use the software
- Full usage documentation

Results & Benefits

- The new Citrix XenApp farm provides a resilient solution for disaster recover
- Citrix ICA software improves session reliability and delivers remote applications across any connection with optimal performance
- Improved user experience for remote workers as Citrix ICA software is available on a range of client devices and operating systems including Apple Mac, Linux, iPhone & SmartPhone
- Increased security across – Active Directory authentication, Secure Gateway Server and Internal XenApp Server