



CERTIFICATE OF APPROVAL

This is to certify that the IT Service Management System of:

**Kelway (UK) Limited
London
United Kingdom**

has been approved by Lloyd's Register Quality Assurance
to the following IT Service Management Standards:

ISO/IEC 20000-1:2005

The IT Service Management System is applicable to:

The IT Service Management System that supports the provision of IT networks infrastructure and business solutions services, including associated technical support to nominated contracts and internal IT services to Kelway, in accordance with the the services published on the company website.

This certificate forms part of the approval identified by certificate number LRQ 0953706

Approval
Certificate No: LRQ 0953706/B

Original Approval: 6 August 2007

Current Certificate: 1 August 2011

Certificate Expiry: 31 July 2014

Issued by: Lloyd's Register Quality Assurance Limited



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This document is subject to the provision on the reverse
71 Fenchurch Street, London EC3M 4BS United Kingdom. Registration number 1879370
This approval is carried out in accordance with the LRQA assessment and certification procedures and monitored by LRQA.
The use of the UKAS Accreditation Mark indicates Accreditation in respect of those activities covered by the Accreditation Certificate Number 001
Macro Revision 13